## M.E.S MAMPAD COLLEGE (AUTONOMOUS) MAMPAD COLLEGE P.O, MALAPPURAM, KERALA, INDIA, 676542 Accredited by NAAC with A grade

GRC/2021/01 dated 21/06/2020

#### NOTICE

All the Grievance Redressal Committee members are hereby informed to attend a meeting which is scheduled at 10 AM on 28/06/2020 in the principal's chamber. Attendance of the meeting is compulsory

Agenda

Grievances received on

- 1. Online class
- 2. Exam and results



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### MINUTES OF THE MEETING

Dr.Sajitha Mohan welcomed all the members to the meeting. Then all members shared their views on the grievances received in the context of the pandemic, after the last meeting of the cell.

Members attended

Anas E.	Principal
SajithaMohan	Coordinator
Shamiyath	Member
Sherin K.Rahiman	Member
Abdul Nasar. U	Member

Decisions

- 1. Tutors were given instructions to familiarize students with online complaint registration and department-level Grievance cell(DGRC)
- 2. Tutors were instructed to make sure online classes are attended by students.
- 3. Forwarded the complaints related to exams to CE office

Meeting concluded with vote of thanks.



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## M.E.S MAMPAD COLLEGE (AUTONOMOUS) MAMPAD COLLEGE P.O, MALAPPURAM, KERALA, INDIA, 676542 Accredited by NAAC with A grade

GRC/2021/02 dated 11/11/2021

#### NOTICE

All the Grievance Redressal Committee members are hereby informed to attend an online meeting at 10 AM which is scheduled on 18/11/2021. Attendance of the meeting is compulsory

Agenda

Grievances received on

- 1. Cleaning of the water filters
- 2. Arranging library shelves
- 3. Cleanliness of girls' room
- 4. Exam related complaints



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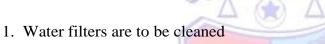
#### MINUTES OF THE MEETING

Dr.Sajitha Mohan welcomed all the members to the meeting. Then discussed the grievances received in the after the last meeting of the cell.

Members attended

Anas E.	Principal
Sajitha Mohan	Coordinator
Shamiyath	Member
Sherin K.Rahiman	Member
Abdul Nasar.U	Member

Decisions:



2. To instruct library staff to arrange the library shelves

3. Instructions were given to students regarding the use of vending machine and incinerator and made sure that Girls' room is cleaned regularly

4. Exam related complaints were forwarded to CE office



Meeting concluded with vote of thanks.



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## M.E.S MAMPAD COLLEGE (AUTONOMOUS) MAMPAD COLLEGE P.O, MALAPPURAM, KERALA, INDIA, 676542 Accredited by NAAC with A grade GRC/2021/03 dated 26/02/2022

#### NOTICE

All the Grievance Redressal Committee members are hereby informed that the meeting of the committee is scheduled on 1/3/2022 at 3.00pm in the Principal's chamber. Attendance of the meeting is compulsory

Agenda:

Grievances received on

- 1. Lack of dust bins in classroom
- 2. Damaged black boards
- 3. Fan and light not working
- 4. Lack of ICT facilities



PRINCIPAL



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# MINUTES OF THE MEETING

Dr.Sajitha Mohan welcomed all the members to the meeting. Then all members shared their views on the grievances received in the context of the pandemic, after the last meeting of the cell.

Members attended

Dr.Manzur Ali PP	Principal
Sajitha Mohan	Coordinator
Shamiyath	Member
Sherin K.Rahiman	Member
Abdul Nasar.U	Member

Decisions

- 1. To provide dust bins in all classrooms
- 2. To replace damaged blackboards with green boards class rooms
- 3. To provide LCD projectors and Android Televisions
- 4. To repair or replace the fans and lights in all four class rooms



Meeting concluded with vote of thanks.



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