

Grievance Redressal Cell Report 2018-19

Members: Dr.P.K.Babu (Principal)
SajithaMohan(Coordinator)
Shameera.T (Member)
Balasubramaniyan Uruniankuth (Member)
Sherin K.Rahiman (Member)

Number of grievances reported: 6

Nature of grievances:

1. Cleaning the front side of women's hostel
2. Complaints regarding examinations
3. Complaints received by the cell related to mistakes in documents issued by college office
4. Attendance claim for students in Sports
5. Tutorial hour-Inability to interact with tutors
6. Quality of food in the canteen

The following measures were taken to redress the grievances:

1. Cleaned the premises of women's hostel
- 2.Complaints regarding examinations were forwarded to CE Office
3. Complaints were forwarded to the office and ensured that they were rectified
- 4.Introduced Attendance claim register for students in Sports
5. Made sure that tutorial hours are conducted once in every week
- 6.Canteen committee was directed to take measures to improve the quality of food