Grievance Redressal Cell Report 2019-20

Members: Dr.P.K.Babu (Principal)

SajithaMohan (Coordinator) Shameera T. (Member) Abdul Nasar U. (Member) Sherin K.Rahiman (Member)

Number of grievances reported: 7

Nature of grievances:

- 1. Girl students' demand for clean toilets
- 2. Demand for cleaning the premises of girls' hostel
- 3. Publication of results early.
- 4. Grace Mark Issue.
- 5. Valuation of B5Physics, BBA, B4 Arabic
- 6. Demand for photocopies of answer scripts
- 7. Register number not given in the answer script

The following measures were taken to redress the grievances:

- 1. Decided to fix a pad vending machine in Girls room
- 2. Decided to clean the front side of ladies hostel
- 3. Grievances regarding examinations (items.3 to 7) were handed over to Controller of Examinations and recommended for redressal