

Grievance Redressal Cell Report 2021-22

Members:

- 1. Dr.ManzurAli PP (Principal)**
- 2. SajithaMohan (Coordinator)**
- 3. Mr.AbdulNasar.U (Member)**
- 4. Muhammed Naseer C.T (Member)**
- 5. Shamiyath(Member)**

Number of grievances reported: 8

Nature of grievances:

1. Cleaning of the water filters
2. Arranging library shelves
3. Lack of dust bins in classroom
4. Damaged black boards
5. Cleanliness of girls' room
6. Lack of ICT facilities
7. Fan and light not working in four class rooms
8. Exam related complaints

The following measures were taken to redress the grievances:

1. Water filters were cleaned
2. Instructed to arrange the library books and shelves
3. Provided dust bins in all classrooms
4. Green boards were provided in class rooms
5. Instructions were given to students regarding the use of vending machine and incinerator and made sure that Girls' room is cleaned regularly
6. Provided LCD projectors and Android Televisions
7. Fan and light in the class rooms were repaired or replaced
8. Exam related complaints were forwarded to CE office